



STREAMING AND DEVICE RESOLUTION

Due to the high bandwidth demand of streaming videos and online gaming, SDWISP highly recommends using a WIRED connection from your device to the home router as this will give you the best connection possible. Wireless connections are not as reliable as there are many variables that can interfere with your WiFi connection.

High Definition streaming(4K, 1080p) is one of the fastest ways to consume bandwidth. Lowering your resolution to a medium setting(720p) or standard resolution(480p) will drastically reduce how much data is consumed and you will most likely not notice the resolution difference. Here is some help with lowering resolution:

-NETFLIX...

Netflix is one of the few streaming services that allows you to change your resolution settings(AmazonPrime, Hulu, and Disney do not allow you to). To change your resolution, login to your Netflix account thru a computer, go to the settings in the top right corner and scroll down to *Account*. Under *Account*, scroll down to *playback settings* and you can select your desired resolution there.

-Amazon FireStick...

If you are using a Amazon FireStick, you are able to change the resolution for everything you are watching by going to the FireStick settings and look for the display tab. Under display you are able to change the resolution from 1080 to 720.

-AppleTV...

You are also able to lower your resolution settings for everything you are watching by Choosing "Settings" from the main **Apple TV** menu, and then press "Select" on the **Apple** Remote. Select "Audio and Video," and then choose "**TV Resolution.**" The Settings menu displays a list of available screen **resolutions**, with your current **resolution** selected.

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